

Investment, efficiencies, income and cuts by service area

Source: <http://www.croydon.gov.uk/democracy/consultations/budget-consultation/>

Corporate Services

Investment

These are the potential areas we are proposing to invest in. This is either to improve services, or to meet further demand.

- Asset team (invest to save) - improving council buildings to improve service (reducing the number of council buildings to reduce maintenance costs)
- Information, communications technology (ICT) revenues costs as a result of ICT Capital programme
- Communications: Loss of grant which funded the service

Efficiency

We are proposing more efficient ways of working in a number of service areas.

- Review of business support - council wide
- Review of external printing (getting things printed externally)
- Reduction of one part time post and reduction in running expenses of Local Strategic Partnership
- Finance - SLA (service level agreement) with BID (Business Improvement District) to provide finance support
- Deletion of part-time vacant post in finance
- Efficiencies in the finance function
- Democratic services - reduction in non-staff training
- End the communications survey and reduce campaigns
- End Institute of Customer Services subscription
- Delete vacant post in customer strategy team
- Reduction of press officer post as part of the communications restructure

Income

These are areas where we are proposing to either increase charges or to generate more income via other methods.

- Increase in administration fee for the issue of a Blue Badge
- Income through shared services in relation to civil contingencies, audit and anti-fraud services

Cuts

These are areas we are proposing to reduce funding / spending from.

- Remove the community involvement provision
- Reduce the number of registrars
- Reduce the Council's committee structure
- Reduce the number of scrutiny officers and committees
- Review of all Local Strategic Partnership work

Adult Social Care Services

Investment

These are the potential areas we are proposing to invest in. This is either to improve services, or to meet further demand

- Mental health: new residential and self directed support placements

Efficiency

We are proposing more efficient ways of working in a number of service areas.

- Learning disability: Individual price reductions through outcomes based efficiencies including assistive technology
- Joint transitions (14-25 year old) commissioning transformation programme with Children, Families and Learners (CFL)
- Mental health service: Re-commissioning of community based services to speed up a shift from residential care to other community options
- Learning disability: Extension of current transformation programme by reducing number of placements in supported housing
- Older persons: re-design day care service, moving to a revised model
- Older persons: Moving to a revised model - reduction in support costs for individuals
- Contract management review across all residential providers focusing on standards/ quality and value for money
- Proposal to re-design and then outsource Heathfield Road learning disability scheme
- Proposal to re-design Pear Tree House mental health scheme
- Learning disability: review of services to convert housing related support to domiciliary care paid for via personal budgets
- Shared commissioning via co-production for vulnerable single homeless people - (review of support service in hostels and other supported housing services for vulnerable single homeless people)
- Major review of adults' transport policy - including client contributions, commissioned transport and direct payments plus community transport options
- Mental health: Review of care package costs across the four South London and Maudsley Trust boroughs
- Carers' support: re-commissioning in the voluntary sector to maximise effectiveness
- Transfer of appointeeship cases to deputyship (improved financial management of vulnerable clients assets)
Use the new supporting people framework agreement to renegotiate hourly costs and to re-tender services at a lower cost
- Review the cost effectiveness of day services commissioned for the use of residential care service users
- Management efficiency - welfare rights team or finance visiting service
- Compete modernisation and expansion of the shared lives scheme

Income

These are areas where we are proposing to either increase charges or to generate more income via other methods.

- Charging for appointeeships / funerals
- Increase in HMO (homes in multiple occupation) licensing fees

Cuts

These are areas we are proposing to reduce funding / spending from.

- Close Craignish short stay unit
- Decommissioning of support service at one of the major hostels, hostels then to be re-used for general needs housing for people without support needs, including a number moving on from other supported housing facilities

Housing Services

Efficiency

We are proposing more efficient ways of working in a number of service areas.

- Transformation of the tenancy relations team

Income

These are areas where we are proposing to either increase charges or to generate more income via other methods.

- Increase charging for pest control for private sector residents

Children's Services

Efficiency

We are proposing more efficient ways of working in a number of service areas.

- Savings achieved by increasing benefit claims for 18+ Unaccompanied Asylum Seeking Children (UASC)
- Reduction in funding for the safeguarding children's board
- Reduced commissioning in the youth service
- Remodelling the delivery of children's centres
- Reduction in commissioning and staffing of the early years service
- Improved procurement for external residential placements
- Proposed closure of residential homes and re-provision of places at a more economic rate
- Staff savings across all services
- Improved procurement of care packages including residential for children with disabilities

Income

These are areas where we are proposing to either increase charges or to generate more income via other methods.

- Increased income for the forest project in youth services

Education Services

Efficiency

We are proposing more efficient ways of working in a number of service areas.

- Reduction in commissioning budget for school improvement service
- Reduction in SEN travel costs resulting from change in school travel policy
- Staff savings across all services
- Delete vacant post in schools place planning team
- Delete five vacant posts in school crossings team
- Delete vacant post in property and assets team

Cuts

These are areas we are proposing to reduce funding / spending from.

- Reduce funding to voluntary groups for supplementary education, mentoring and community languages

Planning and Environmental Services

Investment

These are the potential areas we are proposing to invest in. This is either to improve services, or to meet further demand

- Additional town centre cleanse

Efficiency

We are proposing more efficient ways of working in a number of service areas.

- Restructure of the green spaces service (parks, nature conservation, trees and woodlands)
- Restructure of the highways team (road maintenance, gritting, street lighting)
- Review of the waste collection contract
- Review of the domestic violence service
- Delete vacant post in parking - policy and performance team
- Street lighting - reduction in energy costs
- Traffic and engineering - reduction of supplies and services
- Remodelling of the trading standards team

Income

These are areas where we are proposing to either increase charges or to generate more income via other methods.

- Increase in licence fees (cranes, hoardings, scaffolding etc.)
- Increase in certain burial and cremation fees and charges
- Increase in charges for bulky waste collection (e.g. sofas, white goods etc.)

Cuts

These are areas we are proposing to reduce funding / spending from.

- Stop sending letters regarding planning applications
- Reduce the funding available for community safety interventions (money available for immediate fixes)